

Roaring Fork Transportation Authority's Traveler Program
NEW APPLICANT

1. Thank you for requesting a Traveler application.
2. Should you need help in completing the application, please contact the Senior Programs Manager at (970) 945-9191, extension 3061, at the Department of Human Services (DHS). The Town of Parachute has its own transportation system. Please call the Town Manager at (970) 285-7630.
3. Please email, mail or fax completed application to:

Traveler
Garfield County Department of Human Services – Senior Programs
195 West 14th Street
Rifle, CO 81650
Fax: (970) 928-0465
Email: jumartin@garfield-county.com
4. Once a completed application is received, you will be contacted by us to establish the date and time for an in-person functional ability assessment.
5. You are responsible for getting to and from the functional assessment. Functional assessments occur at Traveler offices or the Department of Human Services offices in Glenwood Springs and/or Rifle. You must show a valid picture identification at the assessment.
6. Following the in-person assessment, DHS will provide you with a written determination of eligibility within two days.

Service Eligibility Types:

- On-Going: This means that the applicant has been approved for services, as long as the individual agrees to, adheres to and abides by the Customers' Procedures for Service (see below). Non-use of Traveler service for a period of one year will require the customer to re-apply for services.
- Conditional: This means that the applicant has been approved for services based upon environmental conditions, as long as the individual agrees to, adheres to and abides by the Assessed Customers' Procedures for Service.

- Temporary: This means that the applicant has been granted the service on a limited-time basis, as long as the individual agrees to, adheres to and abides by the Assessed Customers' Procedures for Service.

Traveler and RFTA look forward to assisting you in meeting your transportation needs.

Should any of the details concerning your transportation change (i.e., phone number, address, physical condition, or going out of town for an extended period of time, etc.), you are responsible for notifying the Traveler office as soon as possible.

Updated 1/15/2018